



Heads Up

Issue: 121

Date: 2008/05/01

To: ANAB Accredited and Applicant CBs and Accreditation Auditors

From: Randy A. Dougherty, Vice President, ANAB

Re: New Program for ISO 20000-1 Information Technology Service Management Systems (ITSMS)

ANAB is now ready to offer assessment and accreditation of CBs to offer and provide accredited certification for information technology service management systems conforming to ISO/IEC 20000-1:2005.

ANAB accreditation program requirements for ITSMS are detailed in Accreditation Rule 25.

CBs may purchase the application form through EQM.