



# Heads Up

Issue: 32

Date: 2004/06/30

To: ANSI-RAB NAP Accredited Registrars and Accreditation Auditors

From: Randy Dougherty, Director of Registrar Accreditation

Re: Daimler Chrysler and QS-9000:1998

This issue of Heads Up is to communicate to all ANSI-RAB NAP CBs approved for QS-9000:1998 what will be expected for a Tier 1 supplier of Daimler Chrysler.

By 2004/07/01, any Tier 1 supplier to Daimler Chrysler is expected to have achieved certification for ISO/TS16949:2002 (TS2) if applicable (that is, makes parts or materials for an automobile, truck, or motorcycle); or to be certified to ISO 9001:2000 if not applicable for TS2.

Following is a direct communication from Hank Gryn:

Randy,

In our Production Purchasing General Terms and Conditions clause 6 we state "Seller will maintain a Supplier Quality Assurance System approved by DaimlerChrysler and which meets DaimlerChrysler specifications." Effective July 1, 2004 any tier 1 supplier that is not registered to TS 16949 is in violation of a contractual agreement with DaimlerChrysler will not recognize a QS-9000 registration, by a tier one, effective July 1, 2004 because DaimlerChrysler is no longer a subscribing customer. It is the opinion of DaimlerChrysler that this could be a Minor infraction and that the finding should include a requirement to advise DaimlerChrysler. The organization's response to the finding (Corrective Action) should include their proposed timeline for full TS2 compliance with assigned responsibility. Failure of the organization to achieve what they defined in the response to the Minor should then result in a Major and trigger the decertification process. Suppliers with only DaimlerChrysler as a customer no longer have a subscribing customer.

Regards,  
Hank Gryn  
Manager, External Quality Programs